

## Getting help from doctors and the health plan:

Topic	Aetna	Amerigroup	Cook Children's
<b>Getting timely care:</b> Did children get care right away when they needed it?	★☆☆ Below Average	★★★ Average	★★★ Below Average
<b>Talking with doctors:</b> Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★★★ Average	★★★★ Above Average	★★★ Average
<b>Main doctor:</b> How did parents rate their children's main doctor?	★★★ Below Average	★★★ Below Average	★★★ Below Average
<b>Health plan:</b> How did parents rate this health plan?	★★★ Below Average	★★★ Average	★★★ Below Average

## Getting checkups:

Topic	Aetna	Amerigroup	Cook Children's
<b>Checkups:</b> Did children and teens get their checkups?	★★★ Below Average	★★★★ Above Average	★★★ Below Average

## Getting help with health issues:

Topic	Aetna	Amerigroup	Cook Children's
<b>Asthma:</b> How well does the health plan care for children with asthma?	No Rating	★★★ Average	★★★ Average
<b>ADHD (Attention Deficit Hyperactivity Disorder):</b> How well does the health plan care for children with ADHD?	★★★ Below Average	★★★ Below Average	★★★ Average

## Getting services from the health plan:

Topic	Aetna	Amerigroup	Cook Children's
<b>Performance rating:</b> How well does this health plan perform?	★★★ Below Average	★★★ Average	★★★ Below Average

**If a plan shows “No rating”:** This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



## How do the children's health plans measure up?

### Report card for CHIP health plans

#### Health plans in your area

Aetna	1-800-245-5380
Amerigroup	1-800-600-4441
Cook Children's	1-800-964-2247



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Tarrant Service Area